



Attend our *OnTAP* Education Program!

***FREE* Server Training Available to ICC® Policyholders**

***FREE* Continuing Education Credit for our Agents**

As part of our commitment to the food and beverage industry, Illinois Casualty Company® is offering server training to our policyholders and their employees, free of charge, at our home office in Rock Island, Illinois.

On TAP training is available to ICC policyholders' employees located in Iowa and Illinois. This comprehensive training is designed for *all* staff members working in the alcoholic beverages industry, including owners, managers, servers, and security personnel.

Upon successful completion, all participants will receive *On TAP* certification by ICC, and servers working in the State of Illinois will also receive their Illinois BASSET certification. ICC agents will receive four (4) hours of CE credit.



The *OnTAP* program includes:

- **Effects of Alcohol**
- **Signs of Intoxication**
- **Factors that Contribute to Intoxication**
- **Blood Alcohol Content**
- **Tolerance**
- **Effective Server Responses**
- **Understanding the Law (specific to your state)**
- **Security/Checking IDs**
- **Documentation**



The next training session will be held Wednesday, April 15, 2020, from 10:00 a.m. to 2:00 p.m. *Light lunch provided.*

To register, you or your ICC clients simply need to complete and return the enclosed registration form by Friday, April 10, 2020.

If you have any questions, please contact Steve Langhauser, Loss Control Supervisor, at SteveL@ilcasco.com or 309-781-1030.



OnTAP: TRAINING ALCOHOL PROVIDERS

Selling Responsibly, Serving Responsibly

- Available **FREE OF CHARGE** for Iowa and Illinois policyholders and their staff
- Upon successful completion
 - All participants receive ICC® *On TAP* Certification
 - Illinois participants receive *BASSET* Certification
 - Agents receive four (4) hours continuing education credit
- *Program completion may qualify policyholders for additional premium discounts*

When: Wednesday, April 15, 2020

Where: Illinois Casualty Company®
225 20th Street
Rock Island, IL 61201
800-445-3726

Time: The training will begin at 10:00 a.m. sharp, include a working lunch, and conclude by 2:00 p.m.



ICC Policyholders may register by completing the information below and returning this form to Illinois Casualty Company no later than April 10, 2020. You may fax to 309-793-1707 or send by email to SteveL@ilcasco.com.

Business Name: _____ Policy Number: _____

Contact Name: _____ Contact Phone: _____

Participant Names: _____

Parking at ICC is available in the rear (east) parking lot, the street to the south of the building, or in the city lot to the north of ICC. **All attendees must enter through the secured door on the west side of the building.**